



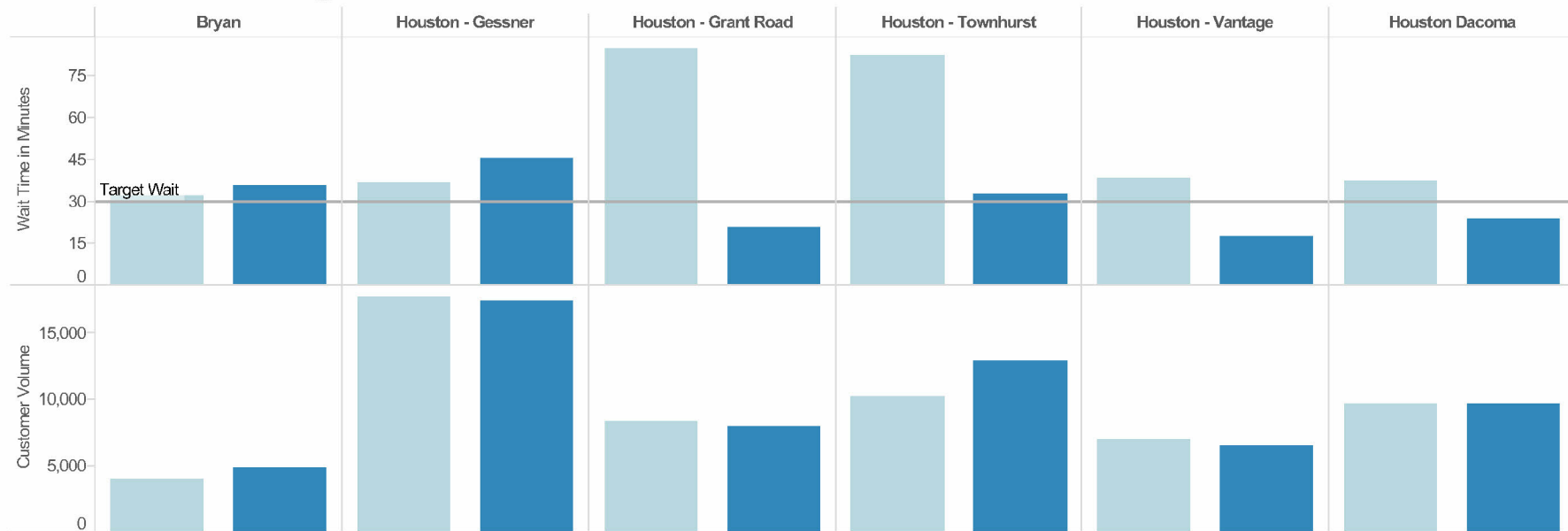
Driver License Regional Monthly Review

Region 2A: West Houston

April 2013

 Year
 2012 2013

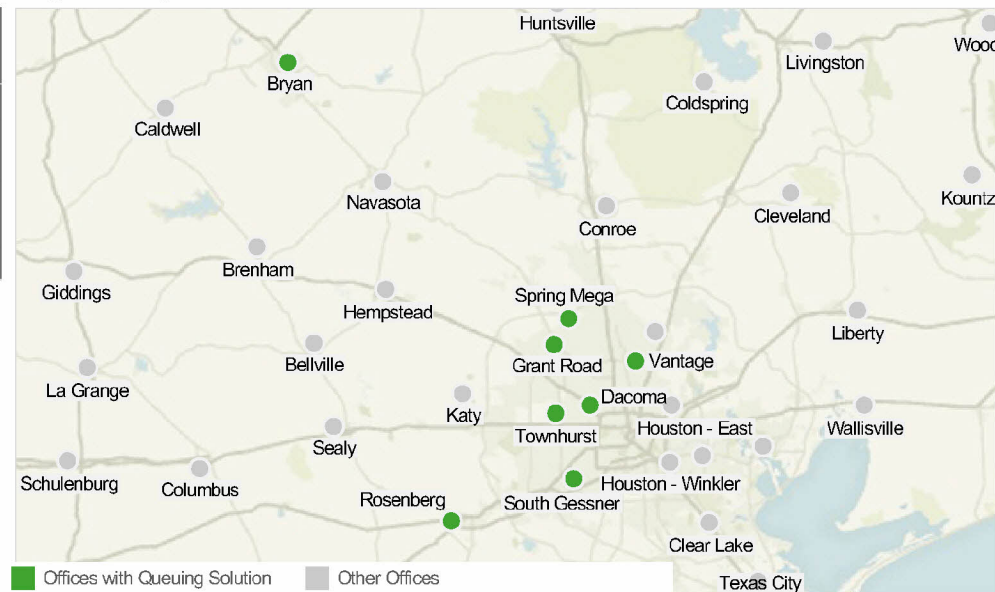
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Bryan	8,958	4,182	2,869	43	57	29
Houston - Gessn..	32,077	19,804	20,620	58	71	66
Houston - Grant ..	14,854	6,693	5,785	41	55	13
Houston - Townh..	18,008	12,076	12,512	61	76	49
Houston - Vantage	12,191	6,421	4,688	38	43	17
Houston Dacoma	22,538	6,735	2,286	34	37	28

Regional Map


 2:13-cv-193
 09/02/2014

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